



## Catering Contract

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*<http://www.CountrySideCateringAndCafe.com>*

Customer's Name: \_\_\_\_\_

Full Address: \_\_\_\_\_

\_\_\_\_\_

Date of Function: \_\_\_\_\_ **Buffet Service time from:** \_\_\_\_\_ **to:** \_\_\_\_\_

Location of Function: \_\_\_\_\_

Type of Event: \_\_\_\_\_ Tax Exempt #: \_\_\_\_\_

**Guaranteed Total # of Guests:** \_\_\_\_\_ **Retainer Fee: \$** \_\_\_\_\_

Contact Name: \_\_\_\_\_ Contact Number: \_\_\_\_\_

Email: \_\_\_\_\_

Location Fee if applies (and/or travel expenses): \_\_\_\_\_

Menu Selections (subject to change): \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Special Amenities: \_\_\_\_\_

\_\_\_\_\_

## **General Information and Policies**

Our professional resources in culinary and service skills afford you complete assurance that all commitments will be carried out to your satisfaction. The staff of Countryside Catering, LLC will endeavor to make your event worry-free and enjoyable for client and all guests attending. In order to ensure you and your guests of a well-organized function, we must ask that we both adhere to the following catering policies:

### **Payments and Retainer Fee**

Billing arrangements for all events must be made in accordance with catering policies. There is a 20% retainer fee on all events, unless prior arrangements have been made with our catering coordinator. We accept cash, checks and money orders. Checks should be made out to **Countryside Catering, LLC** and mailed to PO Box 12 Greenville, WI 54942. If we receive a payment for services via check and that payment bounces with our bank you will be responsible for a \$30.00 fee.

The buffet setup includes: buffet tables w/white plastic table cloth, plastic utensils, Styrofoam plates, napkins, and clean-up of that area. Extra service staff may be needed from time to time depending on the menu and most of the time they are figured into the cost of the food, but at times we may need to add an extra staff charge which will be agreed upon by both parties. If plated service is desired there will be an additional \$2.00 charge per person.

### **Guarantees**

The coordinator must be notified of the exact number for which you wish to guarantee services for not later than five working days before the event. In the event a guarantee service number is not received, the original estimated attendance count will be prepared and charged. Billing will be in accordance the actual number served or the guaranteed number, whichever is greater. There is a 20 person minimum charge.

### **Buffet Service time**

The buffet will be set up and the food will be ready to go between the agreed time frame. There is a \$100/hour charge for client induced delays beyond the contracted meal service start time, and an extra \$50/hour charge for service time going past the agreed time frame. This will be in 15 minute increments. Typically, time can be allotted as 45 minutes for parties less than 60 and 1 hour over 60. Other arrangements can be made if more time is needed.

### **Taxes**

All applicable state and local taxes will be imposed and paid by the client. If the client's organization is tax exempt, the caterer must receive a certificate reflecting the client's exemption status not later than five working days before the event. If the caterer does not receive this certificate, the client agrees to pay all taxes associated with the event.

### **Cancellations**

If the client cancels a contracted food event, the caterer can retain 50% of the retainer fee as liquidated damages, up until one month prior to the event. Less than one month from the event date the caterer can retain the entire retainer fee as liquidated damages.

### **Portion Sizes**

Our menu items are sold on a per guest basis, with portion sizes having been determined by our experienced catering staff. We do bring extra food along in case there are unexpected guests. If you would like information regarding exact quantities, please do not hesitate to ask our catering coordinator.

### **Leftover Food**

When we are on location to serve food, we usually carry more than we expect to serve. Most of the time we have extended food temperatures and holding conditions to a point that we **will not** release leftover food to you or your guests. This policy is required by the Department of Health. We trust you will co-operate.

### **Service Charge**

A service charge of 15% and will be added to the invoice. Delivery charges may apply depending on location. Gratuities will be accepted and turned over to your servers.

**Catering Contract**

- 1. I, Patron, agree to pay for all guests attending but not less than for the number of guests guaranteed Arrangement for additional guests and menu changes must be made at least five (5) days prior to the functions and such final guarantee, whether oral or written, shall be binding on patron as if originally guaranteed. In no event shall guarantee be less than originally agreed upon.
- 2. No event will be permitted to run over the time agreed upon without Caterer's approval. Caterer reserves the right to make reasonable additional charges for events running beyond the service time agreed upon. The agreed charge is \$50.00 per hour. There is also a \$100/hour charge for client induced delays to the contracted meal service start time.
- 3. In the event patron cancels or otherwise breaches this agreement, Caterer shall retain 50% of the retainer fee and/or any reasonable out-of-pocket expenses incurred by Caterer up until one month prior to the event. If the time frame is less than one month from the event date Caterer can retain the entire retainer fee as liquidated damages.
- 4. Any balance due will be paid in cash, money order, check, or on-line credit card within five (5) days of the start time of function.
- 5. Delinquent Accounts - we reserve the right to assess finance charges on any amount unpaid when due at an interest rate of 1 ½% per month or the maximum rate permitted by law.
- 6. In the event that the caterer must seek legal remedies to complete execution of this contract, the client agrees to pay all reasonable attorney fees.
- 7. When patron wants to supply any food to be brought on the premises, patron must secure oral or written approval of Caterer before such food will be allowed on the premises.
- 8. Caterer reserves the right to substitute items that become unavailable in the open market or that exceeds reasonable market costs. Caterer will notify patron for approval if time allows.
- 9. Caterer and/or its agents will be liable for any damage to property entrusted to its employees, for the loss of any property by theft or otherwise. Patron assumes responsibility for any damages to any property rented to patron that may be caused by patrons, members, guests or invitees.
- 10. Caterer shall have no responsibility or liability for failure to supply any services when prevented from doings so by strikes, accidents or any cause beyond Caterer's control, or by orders of any governmental authority, except to return said retainer fee within sixty (60) days.

This agreement constitutes the entire agreement between the parties. No modifications or cancellations thereof shall be valid nor of any force effect unless in writing signed by the Caterer. The undersigned acknowledges that (s)he has read and accepted all the terms of this CATERING AGREEMENT and has executed this Agreement on the:

(Date) \_\_\_\_\_ and by returning it along with the retainer fee within ten (10) working days. Failure to comply will risk securing the aforementioned contracted day of function.

\_\_\_\_\_  
Patron DATE \_\_\_\_\_

\_\_\_\_\_  
Patron DATE \_\_\_\_\_

\_\_\_\_\_  
Caterer DATE \_\_\_\_\_